

Network Development and Patient Access

September 18, 2025

Strategic and Network Development Substance Abuse Prevention and Control



PRESENTATION OUTLINE

1. Title 42, Part 2 Final Rule Updates

2. CIBHS

3. Member Rights Poster Distribution

4. Shatterproof Walk



42 CFR Part 2 Final Rule (2024)

September 18, 2025

Strategic and Network Development Substance Abuse Prevention and Control



42 CFR Part 2 Final Rule (2024) overview

- ➤ 42 Code of Federal Regulations (CFR) Part 2 Confidentiality of Substance Use Disorder (SUD) Patient Records (Part 2), is the federal regulation that restricts the disclosure and use of patient records maintained in connection with the performance of any federally-assisted substance use disorder (SUD) treatment program.
- ➤ On February 8, 2024, the U.S. Department of Health & Human Services (HHS) SAMHSA and the Office for Civil Rights announced a final rule modifying the Confidentiality of SUD Patient Records regulations, 42 CFR Part 2.
- > That implement changes required by CARES Act (2020) to align certain aspects of Part 2 with HIPAA
 - HHS factsheet on Final Rule

> Key dates:

- Effective date: April 16, 2024
- Compliance date: February 16, 2026





Implementation Reminders for Network Providers (Part 2 Programs)

- Review 42 CFR Part 2 Requirements
- Implement/revise workflows to comply with new requirements
 - Incorporate new actions for communicating Part 2 client consent
 - Workflows for including a copy of the signed consent and *Notice to Accompany Disclosures* when sharing Part 2 information.
 - Update existing Notice of Privacy Practices (NPP), include client acknowledgment
- Update/revise policies and procedures (P&Ps)
- **Ensure all staff are trained on changes to disclosure and redisclosure**
- **Ensure compliance with breach notification obligations**
 - Address the new breach notification requirements to maintain compliance

Compliance date: February 16, 2026

Next Steps and Considerations for Planning Part 2



SAPC Efforts

- Updating workflows and forms to comply consent, notices, and client rights requirements
 - Update Part 2 compliant consent form (aka Release of Information) to comply with Final Rule
 - Establish workflows with Department partners and stakeholders
 - Update Notice of Privacy Practices (NPP)
 - Policy updates

> Trainings

SAPC will offer required Part 2 training series for Network Providers Fall/Winter 2025.



Resources for understanding 42 CFR Part 2 Published Final Rule

Overview and Factsheets

- <u>Fact Sheet 42 CFR Part 2 Final Rule</u> (U.S. Dept. of Health and Human Services)
- <u>Fundamentals of 42 CFR Part 2 and SUD</u>
 <u>Treatment Privacy</u> (Legal Action Center)
- Changes to the Substance Use Disorder
 Confidentiality Regulation: Implications for
 Stakeholders (Manatt)
- HHS Finalizes Changes to the HIPAA
 Privacy Rule to Support Reproductive
 Health Care Privacy (Manatt)

Center of Excellence for Protected Health Information (CoE – PHI)

- CoE-PHI has a helpful <u>resource library</u> on the changed to 42 CFR Part 2. Including
 - Webinar recording of What You Need to <u>Know</u> about the changes including new protections for SUD Counseling Notes.
 - Implementation Fact Sheet
 - Criminal Court Orders Authorizing
 Disclosure





Training Update



Finance and Business Operations (VBI)

Building Performance and Risk Metrics (1-A) Data Collection Workshop

<u>Date:</u> September 29, 2025 <u>Time:</u> 1:00 pm – 2:30 pm

Format: Virtual

Registration: Registration Link

Or

<u>Date:</u> October 8, 2025 **Time**: 1:00 pm – 2:30 pm

Format: Virtual

Registration: Registration Link

Workforce Development

Project Management Part 2 (In-person)

<u>Date:</u> November 5, 2025 Time: 9:00 am – 4:00 pm

Format: In-Person

Location: All4kids Magnolia Place

Registration: Coming Soon!



Access to Care: Service Design Follow up Implementation Plan (3-H) (VBI)

Change Leader Academy (CLA)

Coaching Call #1:

• **Date:** October 2, 2025

• **Time:** 10:00 am – 11:30 am

Coaching Call #2

Date: November 6, 2025
 Time: 10:00 am – 11:30 am

Registration: Invite Only

CLAS Training: Transgender, Gender Expansive, and Intersex (TGI) Cultural Competence in Behavioral Health Service Provision

Zoom Option Dates (9:00 am – 12:00 pm):

- Tuesday October 7, 2025
- Tuesday October 21, 2025
- Thursday November 20, 2025

In-Person Option Date (9:00 am – 12:00 pm):

Tuesday November 18, 2025

Registration: Coming Soon!



Your Success Is Our Success!

We are here to support you, feel free to reach out

CIBHS CONTACT INFORMATION – ADD US TO YOUR CONTACTS!

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Member Rights



MEMBER RIGHTS POSTER UPDATE



- All treatment providers must post the most current version of the SAPC Member Rights Poster in easy view for all members.
- The Member Rights Poster and translations are available on the <u>SAPC Member</u> <u>Information and Resources</u> page.
- Updates Include New Requirements from:
 - 42 CFR Part 2 Final Rule (2/8/2024 update)
 - California Ethical Treatment for Persons with Substance Use Disorder Act: Implementation of Senate Bill 349 & <u>BHIN</u> 23-045
 - BHIN 24-034: Integrated Behavioral
 Health Member Handbook Requirements
 and Templates

YOUR RIGHTS

Substance Use Disorder Treatment

As someone who lives in Los Angeles County and is eligible for Medi-Cal or other select County programs, you have a right to receive medically necessary substance use treatment services at no cost to you.

You also have the right to:

- Be treated and receive care with dignity and without discrimination based on your race, national origin, ethnic group identification, age, mental ability, physical ability, medical condition, religion, gender identity, or sexual orientation.
- Participate in decisions about your substance use care, including the right to refuse treatment.
- Receive an individualized, outcome-driven treatment plan
- Be free from mental and physical abuse, exploitation, coercion, and physical restraint.
- Receive written materials critical to your care in other formats (such as other languages, large print size, braille, and audio), upon request.
- Receive evidence-based and ethical treatment by qualified staff in a safe and healthful environment.
- Have your health information kept protected and private, and the ability to opt-out of receiving fundraising communications.
- Receive services in a manner that respects and acknowledges the impact of language, culture, and abilities on the individual.
- Request and receive a copy of your medical records, and request that they be amended or corrected as specified in 45 CFR §164.524 and 164.526.
- Receive oral interpretation services in your preferred language
- Receive access to medically necessary services out-of-network, if the County does not have a provider who can deliver the services.
- Receive timely access to care.
- Request an appeal if you receive a Notice of Adverse Benefit Determination.
- Be treated simultaneously for co-occurring behavioral health conditions
- Remain in treatment for as long as the treatment provider is authorized to treat you.
- Receive support, education, and treatment for your families and loved ones, if the treatment provider is authorized to provide these services.
- Make a complaint to the facility where you receive your care, the County, and in some cases, the Health and Human Services Secretary, and receive a response
- Exercise these rights without it negatively affecting the services you receive.

For more information regarding your rights, refer to your Member Handbook or go to publichealth.lacounty.gov/sapc/PatientPublic.htm for all other rights as provided by law or regulati



Print Copy Distribution



Poster Quantity

- Each treatment provider will be given one (1) poster PER CONTRACTED SITE
- In October, Executive Directors will be emailed a listing of all site locations that will receive a poster, including need for Spanish translations. Questions must be communicated at that time

Distribution at November Provider Meeting

- Printed Poster will be distributed at the end of the November Provider Meeting
- Each agency will receive one package with all allocated posters
- Additional copies and other threshold languages are downloadable from <u>SAPC</u> website

Poster Pickup by 12/15

- Providers that are unable to attend the 11/4 Provider Meeting, or cannot stay until the end of the meeting when posters will be distributed, must email MemberServices@ph.lacounty.gov and schedule pickup at the SAPC offices in Alhambra by 12/15
- Posters will NOT be mailed and will NOT be held beyond 12/15/25



Shatterproof Walk

Lucas Miller, Shatterproof Representative









Shatterproof + SAPC

Shatterproof is on a mission to transform addiction treatment so more people recover.

We stand together as a community—with partners like LA County's Substance Abuse Prevention and Control—with a shared vision that no one should experience the challenges and losses caused by SUD, regardless of background or identity.

Alignment with SAPC & its Provider Network:

- Improving access to science-based treatment.
- Removing the stigma associated with addiction.
- Educating communities impacted by addiction.
- Advocating for policy change to aid recovery.



Be a Part of a Safe, Supportive Community

Event Experience

- Opportunities for clients to celebrate their recovery journeys
- Space to honor those they've lost
- Inclusive community of participants regardless of what brings them into the movement

Walk Program

- Inspirational speakers (including SAPC's own Dr. Tsai)
- Personal stories from participants representing the four mission connections: loss, personal recovery, supporting a loved one, and Shatterproof ally











Join Us at the Walk!

Registration Support:

- Visit <u>shatterproofwalk.org</u> to get signed up.
- Shatterproof P2P staff on hand to support registration.
- Waivers provided for clients to sign to protect anonymity.
- Participants can also register the morning of the event.

2025 Challenge:

- First 3 providers to register themselves and 2-3 staff by Friday, September 26 will receive swag bags.
- If 5 providers register by Friday, October 17, Shatterproof will provide one team tent to be shared amongst providers in the event footprint.



Walk Details:

- Saturday, November 15
- Griffith Park (4669 Crystal Springs Drive) NEW LOCATION
- Site opens 8am, Program Begins 9:30am
- Dogs are permitted on leash
- Parking available onsite in Merry-Go-Round Lots #1, #2, & #3

Registration Process:

- Scan QR code or visit <u>shatterproofwalk.org</u>
- Register your agency as a team
- Invite coworkers and clients to join you!
- Fundraising is <u>not</u> required

For support, contact ncaliquire@shatterproof.org



